



Johnston's

Johnston Packers (Johnston's) was established in 1937 by Mr. Carmen Johnston in Chilliwack, BC. In the beginning, Johnston Packers offered custom slaughtering services and employed only one full-time and one part-time employee. Over seventy-five years later, Johnston's is still in Chilliwack offering custom slaughtering services, but now employs and supports over 120 families in the Fraser Valley.

Location

British Columbia, Canada

Type

Private Sector

WebSite

<http://www.johnstons.ca/>

Employees

120

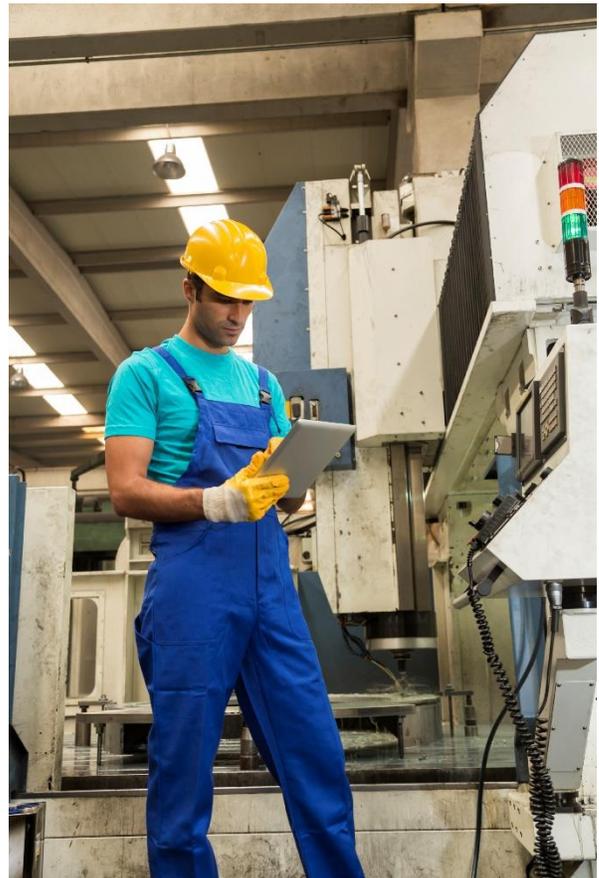
"SITEFLO is the solution we needed to attain our overall targeted efficiency. I highly recommend it!"

Maintenance Manager

Johnston Packers

THE CHALLENGE

Communication within, and between, departments is a challenge for every organization and Johnston's is no exception. Gaps in communication between operations and maintenance were causing unnecessary downtime, leading to lost revenues and tighter margins. Johnston's recognized that such waste streams could be recaptured by better understanding the reasons for, and context around, downtime events they could improve root cause analysis and equipment performance for healthier margins and communications throughout departments.



THE SOLUTION

SITEFLO was the solution Johnston needed to track maintenance issues, downtime reasons and responses. The solution was easy to use and implement across the department, and provided the real-time capability to follow trends and receive email alerts, greatly improving the overall departmental efficiency and responses to issues that affect performance.

THE RESULTS

After deployment, the Johnston's Maintenance Manager and his team instantly recognized improvement opportunities. An unexpected benefit has been the enhanced communications between outside contractors and Johnston's by pushing service requests automatically from SITEFLO to improve response times and enhance relations

- A significant increase in overall weekly uptime
- Improved processes in the parts department and communications with service providers to ensure in-time deliverables
- Ability to identify shrink yields in real time for improved throughput and revenue opportunities
- Identification of preventative maintenance opportunities to help with external audits



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UNCOVER FOR YOUR
ORGANIZATION?

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